

## INSTRUCTIONS

 ALL NAMEPLATES COMES WITH PREMIUM WOODEN FRAME WITH GLASS FRONT (REFER LAST SLIDES OF PRESENTATION FOR AVAILABLE OPTIONS OF SHAPE & COLOR) HIGHLY RECOMMENDED CONSIDERING SAFETY AND DURABILITY OF PRODUCT. NAMEPLATES ARE NOT WASHABLE CAN BE CLEANED BY SOFT CLOTH.

EACH FLOWER IS BESPOKE AS PER REQUEST AND HANDMADE USING IMPORTED THAI CLAY.
 SINCE, THIS IS HANDCRAFTED PRODUCT EACH FLOWER WILL BE SLIGHTLY VARY IN TERMS OF SHAPE/COLOUR,
 BUT I MAKE SURE THAT EACH PIECE LOOKS AESTHETICALLY APPEALING.

- NAMEPLATES CAN BE CUSTOMISED IN COLOUR, SHAPES AND SIZES.
  HOWEVER, THE SIZE MENTIONED IN SHARED PRESENTATION FOR REFERENCE.
- . THIS ARE NOT RECOMMENDED WHERE THERE IS DIRECT SUNLIGHT AND RAIN.
- ONCE THE ORDER IS CONFIRMED YOU WILL GET TENTATIVE SCHEDULE OF DELIVERY.
  THERE IS A POSSIBILITY OF DELAY IN SCHEDULE IN CASE OF UNAVOIDABLE CIRCUMSTANCES.
  - AFTER CONFIRMATION OF ORDER, CANCELLATION OR REFUND IS NOT AVAILABLE.
- THERE IS NO REPLACEMENT OR REPAIR FROM OUR END IF ANY DAMAGE HAPPEN IN FUTURE TO NAMEPLATE.
  - IF ANY DAMAGE HAPPEN IN COURIER WE WILL NEED UNBOXING VIDEO FOR REFERENCE WITHIN 24 HOURS OF DELIVERY.
  - WE ARE SERVING FROM PAST 6 YEARS AND HAVE DESIGNED OVER 450 PCS, I HOPE YOU LIKE THE COLLECTION AND I CAN'T WAIT TO MAKE BEAUTIFUL NAMEPLATE FOR YOU!

LOVE,

Pronam